## CLAIMS

- 1. (currently amended): A product for determining empathy,
  comprising:
  - (a) means for presenting a plurality of questions to a first participant and wherein a said first participant is permitted required to provide a first set of answers to at least some of the plurality of questions and wherein said first set of answers represent said first participant's views and wherein the said first participant is also permitted required to provide a second set of answers to said at least some of the plurality of questions attempting to anticipate how a second participant will answer each of said at least some of the plurality of questions;
  - (b) means for presenting said plurality of questions

    to and wherein the said second participant and

    wherein said second participant is permitted

    required to provide a third set of answers to said

    at least some of the plurality of questions and

    wherein said third set of answers represent said

    second participant's views and wherein the said

- second participant is also permitted required to provide a fourth set of answers to said at least some of the plurality of questions attempting to anticipate how the said first participant will answer each question:
- means for recording said first set of answers,
  said second set of answers, said third set of
  answers, and said fourth set of answers;
- answers either from said first set of answers to

  said fourth set of answers or from said second set

  of answers to said third set of answers sufficient

  to produce a numerical result that is

  representative of an average difference in the

  absolute value between said at least two answers,

  and wherein said average difference includes an

  empathy index for said topic; and
- (e) means for providing said empathy index to said first participant and to said second participant.
- 2. (currently amended): The product of claim 1 including—
  means for comparing at least two of the sets of answers to
  establish a level of empathy appertaining to said first
  participant and said second participant wherein said at

least two answers appertain to a common topic and wherein said empathy index is for said common topic.

- 3. (currently amended): A system for determining empathy,
  comprising:
  - (a) a database including an operating software wherein said operating software is adapted to generate present a plurality of questions and wherein a first participant is permitted required to provide a first set of answers to at least some of the plurality of questions indicating the first participant's views and wherein said database includes means for storing said first set of answers on a computer-readable media and wherein the said first participant is also permitted required to provide a second set of answers to at least some of the plurality of questions attempting to anticipate how a second participant will answer each question and wherein said database includes means for storing said second set of answers on said computerreadable media and wherein said operating software is adapted to present said plurality of questions to said second participant and wherein the said second participant is permitted required to provide a third

set of answers to at least some of the plurality of questions indicating the second participant's views and wherein said database includes means for storing said third set of answers on said computer-readable media and wherein the said second participant is also permitted required to provide a fourth set of answers to at least some of the plurality of questions attempting to anticipate how the first participant will answer each question and wherein said database includes means for storing said fourth set of answers on said computer-readable media;

(b) means for said first participant to access said

operating software sufficient to answer said

questions;

(c) means for said second participant to access said

operating software sufficient to answer said

questions; and

(d) means for comparing at least two of the sets of answers to establish a difference between an absolute value that is assigned to each answer for each question and wherein said means for comparing is configured to average said absolute value for a plurality of

plurality of questions includes an of empathy index,
said empathy index providing an indication of either
how well said first participant understands an aspect
of said second participant appertaining to at least one
topic covered by said questions or how well said second
participant understands an aspect of said first
participant appertaining to said at least one topic
covered by said questions; and first participant and
said second participant

- (c) providing said empathy index to said first participant and to said second participant.
- 4. (currently amended): The system of claim 3 wherein the first set of answers is compared with the fourth set of answers to generate an said empathy index that and wherein said empathy index is indicative of how well said the second participant has for the understands said first participant.
- 5. (currently amended): The system of claim 4 wherein each question includes a range of answers and a <u>numeric</u> value that is assigned to any selection that is made within the

range of answers, and wherein an <u>said</u> absolute value of the difference between the selection provided to each question in the first set of answers and the fourth set of answers is calculated and is used to generate an <u>said</u> empathy index for that question, and wherein a low absolute value is indicative of a high level of <u>empathy</u> <u>understanding</u> that <u>the said</u> second participant has for the <u>views of said</u> first participant.

- 6. (currently amended): The system of claim 3 wherein the second set of answers is compared with the third set of answers to generate an said empathy index that and wherein said empathy index is indicative of how well said the first participant has for the understands said second participant.
- 7. (currently amended): The system of claim 6 wherein each question includes a range of answers and a <u>numeric</u> value that is assigned to any selection that is made within the range of answers, and wherein an <u>said</u> absolute value of the difference between the selection provided to each question in the second set of answers and the third set of answers is calculated and is used to generate an <u>said</u> empathy index for that question, and wherein a low absolute value is

indicative of a high level of empathy understanding that the said first participant has for the views of said second participant.

8. (currently amended): The system of claim 3 wherein the first set of answers is compared with the fourth set of answers to generate an said empathy index that and wherein said empathy index is indicative of how well said the second participant has for the understands said first participant and wherein each question includes a range of answers and a unique numeric value that is assigned to any selection that is made within the range of answers, and wherein an said absolute value of the difference between the numeric value of each selection provided to each question in the first set of answers and the fourth set of answers is calculated and is used to generate an said empathy index for that question, and wherein a low absolute value is indicative of a high level of empathy understanding that the said second participant has for the views of said first participant and wherein the second set of answers is compared with the third set of answers to generate a first additional empathy index that and wherein said first additional empathy index is indicative of how well said the first participant has for

the understands said second participant and wherein each question includes a range of answers and a <u>numeric</u> value that is assigned to any selection that is made within the range of answers, and wherein an <u>said</u> absolute value of the difference between the selection provided to each question in the second set of answers and the third set of answers is calculated and is used to generate a second <u>additional</u> empathy index for that question, and wherein a low absolute value is indicative of a high level of <u>empathy</u> <u>understanding</u> that <u>the said</u> first participant has for the <u>views of said</u> second participant and wherein <u>the said</u> first <u>additional</u> empathy index and <u>the said</u> second <u>additional</u> empathy index are made available to <u>the said</u> first and <u>said</u> second participants as an output of the system.

9. (currently amended): The system of claim 8 including an average of the first additional empathy indices for a grouping of certain of the plurality of questions as a first additional output and including an average of the second additional empathy indices for a grouping of certain of the plurality of questions as a second additional output.

- 10. (currently amended): The system of claim 8 including an overall average of all of the first additional empathy indices and including an overall average of all of the second additional empathy indices.
- 11. (original): The system of claim 3 wherein said operating software is disposed in a server, said server being accessible by an area network.
- 12. (original): The system of claim 11 wherein the area network includes an Internet.
- 13. (original): The system of claim 3 wherein said operating software is adapted to detect a potential condition and to provide a warning to either of the participants subsequent to the detection of said potential condition.
- 14. (original): The system of claim 13 wherein the warning includes an urging for either of the participant to seek professional help regarding a particular answer that was provided by at least one of the participants.

15. (currently amended): The system of claim 3 wherein said operating system software is adapted to be disposed in a personal computer.

## 16. (canceled)

- 17. (currently amended): The system of claim 3 wherein access to said software in said data base is provided to said participants subsequent to the payment of a fee.
- 18. (original): The system of claim 17 wherein said access is provided for a limited period of time.
- 19. (original): The system of claim 3 wherein said answers are adapted to be changed by said first participant until said first participant elects to finalize their answers and wherein said answers are adapted to be changed by said second participant until said second participant elects to finalize their answers.

- 20. (currently amended): The system of claim 19 wherein said output empathy index is made available to said first participant and to said second participant for a predetermined period of time subsequent to said first participant and said second participant having both finalized their answers.
- 21. (currently amended): The system of claim 10 wherein said overall average of all of the first additional empathy indices and said overall average of all of the second additional empathy indices are added and divided by two so as to provide a partnership empathy index; said partnership empathy index being provided to said first participant and to said second participant.
- 22. (currently amended): The system of claim 2<u>3</u> wherein a third party includes means for referring a customer of theirs to subscribe to said system.

23. (original): The system of claim 22 including means for tracking said third party and wherein subsequent to said customer making a payment to use said system, said third party shall receive a portion of said payment for providing said referral. 24. (canceled) 25. (canceled) 26. (canceled)

27. (canceled)

28. (canceled)

29. (canceled)

- 30. (canceled)
- 31. (canceled)
- 32. (canceled)